#### **General Terms and Conditions**

We, "MAKO GmbH," located in Straelen, Germany (hereinafter referred to as "we" or "the company"), act on behalf of ar-4u.com as the exclusive distribution partner for AROSI Guthaben Coins in Europe. These General Terms and Conditions govern your use of our services related to the purchase of AROSI Guthaben Coins on www.ar-4u.com.

# 1. Account Registration:

- To fully utilize our services, you must first register.
- By using our services, you agree to:
  - Provide accurate and complete personal information;
  - Safeguard your account and password.
- If there are any changes to your registration information, please contact us promptly via email at <a href="mailto:contact@ar-4u.com">contact@ar-4u.com</a>.
- You are solely responsible for all transactions made through your account.
- If you have reason to believe or discover that the security of your account has been compromised or that an unauthorized person has used your account, please contact us immediately.
- Further information on the use of your personal data can be found in our Privacy Policy.
- By registering as a user of our services, you agree that we may send you direct marketing
  messages via email. If you no longer wish to receive such messages, you can unsubscribe
  at any time.

#### 2. Order Processing:

- We are the exclusive distribution partner for AROSI Guthaben Coins offered on ar-4u.com in Europe.
- By placing an order, you agree to purchase AROSI Guthaben Coins at the specified price from the website.
- Once the order has been submitted, it cannot be canceled, even if we have not yet accepted
  or rejected your order.
- We will confirm the receipt of your order via email, which will include the following information:
  - Your order details;
  - Details of the calculated prices;

- Information for tracking your order;
- Estimated delivery information.
- This email confirmation represents our acceptance of your order as a distribution partner.
   You can track the status of your order online.
- We reserve the right to reject or cancel orders for any reason at our sole discretion, including but not limited to:
  - Inability to deliver to your region; or
  - An incorrect price displayed on the product you ordered due to human error, computer error, or incorrect information on the website.
- In the event of order cancellation, we will notify you via email and refund the amount charged to your credit card by us within thirty (30) days of your order as soon as possible. You accept that we will not provide compensation for your dissatisfaction.

# 3. Price and Payment:

- We will make all reasonable efforts to display accurate and current prices on the website.
- If the price of a product at the time we intend to accept your order is higher than at the time
  of your order, we may:
  - Cancel your order; or
  - Contact you if you wish to pay the updated higher/lower price or cancel your order.
- By placing an order, you authorize us to charge the amount of the product at the time we accept your order. Ownership of the products only passes to you once payment has been received.
- We use third-party payment service providers for online transactions. When you perform a
  transaction, you agree to and accept that your credit card information will be collected,
  processed, and stored by us and the payment service providers in accordance with their
  terms.
- You agree and accept that you are solely responsible for losses incurred during credit card transactions, and we are not liable in whole or in part for such losses.
- You have the option to pay using one of the following methods:
  - PayPal account

# 4. Delivery/Synchronization of Items:

- All deliveries/synchronizations are made in accordance with our delivery policy, which you can find here.
- We will do our best to ensure that the products ordered from MAKO GmbH are delivered in a timely manner.
- All purchased items will be delivered/synchronized within your registered account dashboard.

# 5. Changes to the Service or Terms and Conditions:

- We reserve the right to change the terms of sale and any associated policies and notices at any time. Such changes will become effective immediately upon publication on the website.
- Your use of "MAKO GmbH" after such a change implies your agreement to and binding by the amended terms.

## 6. Termination:

- In the event of a violation of any of the terms and conditions, we may terminate your registration or access to our website immediately.
- Any rights acquired by either party before the termination date remain enforceable even after termination.

#### 7. Disclaimer:

- We do not guarantee that access to our website (including the use of mobile applications or software) or any part thereof will be uninterrupted, reliable, or error-free.
- We do not guarantee that our website or its content is correct, complete, or reliable.
- You agree that no data transmission over the internet can be guaranteed to be entirely secure. Although we strive to protect this information, we cannot guarantee the security of information transmitted to us by you. You transmit information to us at your own risk.
- To the extent permitted by law, we exclude all liability (whether contractual, tortious, or otherwise and regardless of our negligence) to you for:
  - Technical, factual, textual, or typographical inaccuracies, errors, or omissions regarding our website (or materials therein);
  - Non-provision of our website (or any part thereof) or services;

- Delayed delivery, non-delivery, or unavailability of goods or services or negligent delivery of goods or services;
- Misrepresentation of our website, goods, or services;
- All liability for costs, claims, damages, or losses of any kind, whether direct or indirect, lost profits, or other consequential damages arising from the use of the product or the purchase of the product.
- Notwithstanding other provisions in these terms of sale, our total liability to you or any other
  party is limited to the total amount paid by you for your purchase from us.
- You agree that such limitations are reasonable given the nature of our services, especially
  as you will enter into a separate contract with the respective supplier when purchasing items
  through our website.
- All information, trademarks, logos, images, video clips, audio files, links, and other
  information (hereinafter referred to as "Information") contained on this website are for
  reference only and may be changed at any time and without further notice at the company's
  discretion.
- Although the company has made all reasonable efforts to ensure the accuracy of the information on this website, the company does not provide any express or implied warranty for the accuracy of this information. The company assumes no responsibility for errors or omissions.
- The company is not liable for damages (including, but not limited to, computer viruses, system errors, data loss) caused by the use of this website or by the use of others.
- This website may link to external websites provided by other organizations; however, these websites are not controlled by the company. The company does not provide warranties or accept responsibility for the content of these websites. When visiting these websites, you assume responsibility on your own.

#### 8. Assurances:

- By browsing the relevant information and/or using ar-4u.com, you agree to:
  - Not use our website for fraudulent or illegal purposes;
  - Not perform or allow actions that violate copyrights, design rights, and intellectual property rights;
  - Ensure that all information provided by you is true and correct;
  - Allow the conduct of research studies on data usage;

Accept all disclaimers and liability limitations in this notice; and

Accept the applicable Privacy Policy.

## 9. General Information:

We reserve the right to change the content of the website (including the services we offer) and these terms and conditions at any time without prior notice. Changes to these terms and conditions will be posted on the website, and continued use of our website after such changes constitutes your consent to comply with the amended terms. This right also includes the right to change any document that is part of these terms and conditions.

We reserve the right to deny users access to our website or any part thereof at our sole discretion and to refuse the provision of our services to any user who violates these terms and conditions.

We are not liable to you for violations of these terms of use, and we are not liable to you for any failure or delay in providing our services through the website due to events or circumstances beyond our reasonable control.

If any provision of these terms and conditions is declared invalid or unenforceable by a competent court, it shall not affect the validity or effect of any other provision, and the invalid provision shall be deemed inconsistent with these terms and conditions.

These terms and conditions constitute the entire agreement and understanding between the parties and supersede all previous agreements, understandings, or agreements, whether oral or written, regarding the subject matter of these terms and conditions. No party is authorized to rely on any agreement, understanding, or arrangement that is not set forth in these terms and conditions.

This disclaimer is governed by German law and is interpreted accordingly. You agree to the exclusive jurisdiction of the courts of Germany.